

ACCOMPANYING SERVICES PROGRAM

GENERAL TERMS OF USE

PLEASE READ THE FOLLOWING TERMS OF USE CAREFULLY BEFORE PARTICIPATING IN THE KALEIDO ACCOMPANYING SERVICES PROGRAM.

1. GENERAL TERMS AND CONDITIONS

These terms of use constitute an agreement between the subscriber (you) and Kaleido Growth Inc. ("KALEIDO") concerning the Accompanying Services Program (the "Program"). You can review these terms at any time at <https://www.kaleido.ca/en/client-family-coaching/> (the "Site"), available from the "Accompanying Services Program" in the Client Space.

The following terms of use must be interpreted in accordance with the laws of the Province of Quebec, Canada. KALEIDO reserves the right to modify them without notice.

By participating in the Program, you accept these terms of use. If you do not agree with them, please do not participate in the Program.

2. BRIEF DESCRIPTION OF THE PROGRAM

The Program was developed by KALEIDO to provide referrals to third-party services and/or access to exclusive offers, special rates, and free tools to help subscribers and their families navigate the challenges of everyday life.

Subject to eligibility, subscribers and their families can access the services, offers, rates, and tools shown on the Site (the "Program Benefits"). Program Benefits and other offers and promotions may also be announced via other media (e.g., in marketing communications, on social media) and may be modified or updated without notice.

3. PROGRAM ELIGIBILITY

To be eligible for the Program, you must:

3.1 Subscribe to a scholarship plan distributed by KALEIDO For the purpose of these terms of use, a "subscriber" is any Kaleido Growth Inc. client who has subscribed to a scholarship plan promoted by the Kaleido Foundation and has at least one account currently open

3.2 Agree to these terms of use

3.3 Comply with your scholarship plan's contribution terms

4. SPECIFIC TERMS AND CONDITIONS

In addition to the general terms and conditions set out in Section 2, you may have to comply with other specific terms and conditions or be subject to the restrictions below to be eligible for certain Program Benefits.

4.1 FAMILY COUNSELLING AND INTERVENTION SERVICES FROM NANNY SECOURS

Clients in the Program with beneficiaries up to 17 years of age have exclusive access to remote family counselling and intervention services provided by Nanny Secours and its network of affiliated coaches.

The number of free hours of counselling provided by the Program is limited to two (2) hours per subscriber, regardless of the number of scholarship plans subscribed to or the number of beneficiaries enrolled. These free hours of counselling must be used within ninety (90) days of the date of the first counselling session.

4.2 HEALTH+ BUNDLE

All subscribers who have an account open as of December 9, 2021 qualify for a free trial of the HEALTH+ Bundle for six (6) months starting from this date.

All first-time subscribers to any scholarship plan promoted by the Kaleido Foundation on or after December 10, 2021 qualify for a six (6)-month free trial period from the date they sign their contract.

Limit of one free trial period per family residing at the same address, regardless of the number of subscribers. Limit of one free trial period per subscriber, regardless of the number of RESPs the subscriber has or the subscription date.

This offer is valid for a limited time.

4.3 TELEMEDICINE SERVICE PROVIDED BY EQ CARE

Limit of one free consultation per year per family residing at the same address, regardless of the number of subscribers. Limit of one free consultation per year per subscriber, regardless of the number of RESPs the subscriber has or the subscription date.

5. PROTECTION OF PERSONAL INFORMATION

Third-party service providers manage the use of their services. They are responsible for the protection of personal information that you provide to them. Please read their terms of use carefully before accepting them.

KALEIDO will not share your personal information with third parties without your consent, with the following exceptions: (i) SEB Administrative Services Inc. (you can read their Privacy Policy here [SEB Privacy Policy](#)); (ii) Equinoxe Clinique Virtuelle Corp. You agree that KALEIDO can share your personal information with these service providers when required in order to provide services to you.

By taking advantage of the Program Benefits, you agree that KALEIDO may collect general, non-personally identifiable information about your use of the Program while respecting the confidentiality of this information.

6. PROHIBITED USE

The right to use the Program Benefits is personal and non-transferable. No offer under the Program may be copied, reproduced, distributed, or published directly or indirectly, in any form or by any means, for use by any person or entity other than the original recipient, or stored in a database without prior written permission from KALEIDO.

7. RESTRICTIONS

KALEIDO provides referrals to third parties as part of the Program and offers no guarantee as to the services provided.

KALEIDO assumes no liability for direct or indirect damages, claims, or expenses of any kind arising from your use of the Program Benefits.

It remains your responsibility to consult a professional in the event of a problem situation or on the recommendation of a person providing services as part of the Program. Recommendations made through the Program are without obligation on our part. You are responsible for using your own judgement in deciding what to do with the information you receive.

KALEIDO reserves the right to modify, expand, or restrict Program Benefits at any time without notice.

8. PROGRAM END

KALEIDO reserves the right to terminate your eligibility for the Program or the Program itself at any time, without notice and for any reason whatsoever.